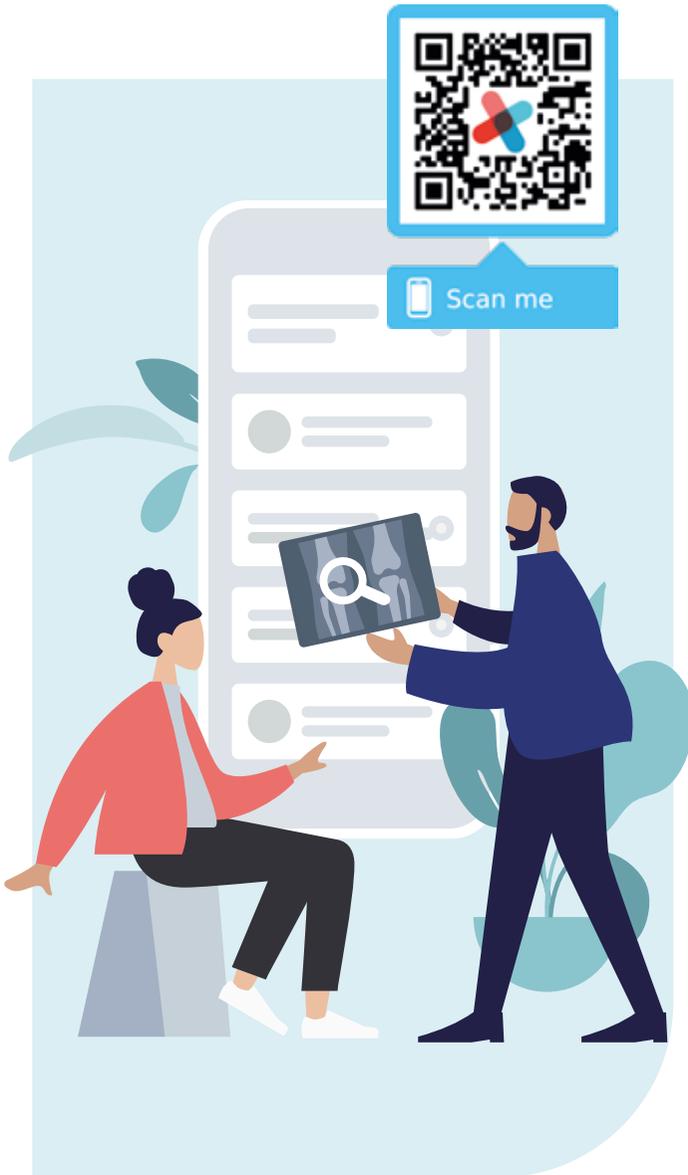


Mynexuzhealth

Access to your medical record –  
anytime and anywhere



Your mynexuzhealth record

## **MANAGE YOUR ADMINISTRATION**

### Appointments

Check the overview of your [appointments](#). You can respond to an appointment and consult the confirmation letter with additional information. For some services you can even [make an appointment yourself](#).

### Doccle invoices

You can [view](#) and [pay](#) your invoices.

We use Doccle for this which allows you to link to your account in a couple of easy steps.

### Register via the app

Do you have an appointment on a UZ Leuven campus? Then you can register via the app and you won't have to go past the registration desk or the kiosk. Follow the guidelines on your smartphone.

*In some cases you may not be able to register via the app. E.g. when you get a wristband as is the case at the oncology day care unit. If so, visit the registration desk.*

## **CONSULT YOUR MEDICAL RECORD**

### Contacts

Every appointment, phone contact or recording consists of 'contact moments'. In mynexuzhealth you can find an overview of all contacts, with additional documents where applicable.

### Reports

Here you can find validated final reports of examinations, radiological scans, consultations, admissions, functional measurements or lab results. *These reports become available to you after the attending doctor has validated the report.*

### Technical examinations

Your [lab and pathology reports](#), [ECG](#) and [radiological images](#) are available here. *We recommend that you discuss the reports with your doctor or GP for clarification.*

### Documents and images

Many reports contain attachments such as [photographs](#), [films](#), [documents](#) and [drawings](#). All of these documents are available here.

### Documentation

Before, during or after your visit to the hospital, you can read information about your disease, examination or treatment at your leisure at home. The medical documentation consists of [brochures](#), [films](#), [pictures](#) ...

### External resources

When you give your permission on [www.mijngezondheid.belgie.be](http://www.mijngezondheid.belgie.be) for the exchange of your health data between all care providers, you can also find this information here.

Also check out the other sections: [vaccinations](#), [clinical trials](#), [access to buildings with a QR code](#), [prescriptions](#) ...

## **MANAGE YOUR PROFILE**

### Personal details

View or modify your personal details, language preference, contact details, password and user name.

### Notifications

Decide for yourself whether you want to be reminded by email about your appointments or new information in your record.

### Access

Check which GP or referring care provider can consult your patient record. You can give others access to your record or request access for your children younger than 15 years of age.



Would you like to access the medical record of your [children](#), [parents](#), third parties...? Or grant others access to your record? Read the leaflet [www.uzleuven.be/en/brochure/701559](http://www.uzleuven.be/en/brochure/701559)





## Your meals

Order your meals during or a couple of days before your admission.

## COMMUNICATE WITH YOUR CARE PROVIDERS

### Questionnaires and diaries

For a number of specific care projects, we will ask you to fill out a questionnaire or keep a diary. Your input will [help your care providers](#).

### Messages

Do you have questions for a medical department or about your invoice, administrative data or do you require technical support? [If so, send us a message](#).

## Consult your record via the app

### You want to have your medical record at the ready at any time?

Then install our app. You can find the mynexuzhealth application in the Google Play Store and the App Store.



## Consult your record via the mynexuzhealth website

On your computer or tablet, surf to

[www.mynexuzhealth.com](http://www.mynexuzhealth.com)

Then choose how you wish to register:

- via **CSAM**: with your electronic ID-card (eID), with **itsme**<sup>®</sup> or with a **unique code** generated by a mobile application,
- with your **nexuzhealth code card**.

## What is nexuzhealth and what is mynexuzhealth?

Nexuzhealth care facilities use the same electronic patient record system. **When you're being treated in a nexuzhealth care facility, your medical record is being shared with your care providers within this healthcare facility.**

The list of healthcare facilities is still growing. For an up to date overview visit [www.nexuzhealth.com/en/affiliated-healthcare-institutions](http://www.nexuzhealth.com/en/affiliated-healthcare-institutions).



Mynexuzhealth is a secure web application and app for patients of nexuzhealth care facilities, giving you access to your medical record. This includes, amongst other things, medical reports, appointments, invoices, radiological images etc.

In short, with mynexuzhealth you always have your medical record (or that of your children or parents) at the ready, even when you're abroad.

## QUESTIONS?

### Help desk

Contact the mynexuzhealth help desk via email: [mynexuzhealth@nexuzhealth.com](mailto:mynexuzhealth@nexuzhealth.com) or call 016 39 38 65 (between 8 a.m. and 5 p.m.)

### Frequently asked questions

Visit the section 'Need help?' on the website for a solution: [www.nexuzhealth.com/en/frequently-asked-questions-patients](http://www.nexuzhealth.com/en/frequently-asked-questions-patients).

## INFO BOOTH

Visit our info booth for more information, help logging on or installing the app, a code card and password ... In the reception hall at access East, the info booth is open every morning. You will find the exact opening hours and other locations at [www.uzleuven.be/en/info-booth-mynexuzhealth](http://www.uzleuven.be/en/info-booth-mynexuzhealth). On public holidays and during the holidays, dates and times may vary.

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You can also find this brochure at [www.uzleuven.be/en/brochure/701200](http://www.uzleuven.be/en/brochure/701200). Please send comments or suggestions relating to this brochure to [communicatie@uzleuven.be](mailto:communicatie@uzleuven.be).

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